The Molina Healthcare Internship Program shares an objective to create a stepping stone for students and alumni who aim to be professionals and future leaders in the healthcare industry. We aim to develop talent by providing students and alumni with experiential learning, formal training, and opportunities to interact with healthcare business professionals who will act as coaches and mentors along the way.

**Molina Internship: Information Security Services**

**Internship Description and/or Potential Projects:**
- Assist in building and updating application & database support portal for all people managers in the enterprise who have direct reports with access to key Molina applications
- Assist in developing mobile application for the support process using Xamarin
- Departmental reports generation
- Participate in full application support and creation cycle: planning, development, release, support, and post-implementation activities
- Integration development using C#
- Object oriented development
- MVC framework
- Database structure and design using Microsoft SQL
- Assist with Endpoint Security and Forensics

**Desired Skills/Experience:**
- Web application development (C#, .NET, Visual Studio, Microsoft SQL)
- Basic understanding of endpoint security (workstations/mobile)
- Basic knowledge of programming concepts

**Schedule:**
Monday - Friday, Part-time (up to 29 hours/week)

**Duration:**
16 weeks (August 29th - December 16th)

**Eligibility:**
Preferred student candidates anticipate graduation in Fall 2016

Molina Healthcare offers a competitive benefits and compensation package. Molina Healthcare is an Equal Opportunity Employer (EOE) M/F/D/V.

**Contact Us:**
If you have any questions, please email CollegeRecruiting@MolinaHealthcare.com

www.molinahealthcare.com/careers
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**Molina Internship: IT Services, Enterprise Service Desk**

**Internship Description and/or Potential Projects:**
- Provide quality customer service while troubleshooting issues with end-user technologies i.e. laptops, desktops, mobile devices (iPads, iPhones, androids, blackberries), and more
- Provide support for up to 20 inbound calls per day
- Maintain efficient AHT (Average Handle Time) and minimize Not Ready Time

**Desired Skills/Experience:**
- CompTia Network +
- CompTia A +
- Microsoft Computer Networking Fundamentals
- Demonstrated problem-solving skills
- Excellent Customer Service Skills and Phone Etiquette
- Technical support experience a plus

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**Molina Internship: Technical Writing**

**Internship Description and/or Potential Projects:**
- Compile release notes from across HSS, a large, diverse department
  - HSS release notes: Technical Writer works monthly with Delivery Lifecycle Management team to describe releases generated by 400+ developers
  - Requires the ability to develop productive working relationship, author information for different audiences, and meet monthly deadlines
- Write technical articles for newsletters, website for both IT and business audiences
- Develop and maintain wiki articles on mobile applications

**Desired Skills/Experience:**
- Ability to write clear, concise technical descriptions
- Ability to obtain information from subject matter experts
- Desire to pursue software technical writing as a career
- Responsible and able to meet deadlines

**Schedule:**
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**Internship Description and/or Potential Projects:**
- Assist in providing information services to various business units to improve online self-services for end-users which primarily including (but not limited to) Molina members, providers, state agencies, investors, potential members and employees
- Support end-users via web, phone, mobile and other online channels of outreach
- Support mobile online services for public websites
- UI/UX design/enhancement of websites
- Improve & research integration options for web media language translations and improving accessibility
- Assist with responsive/adaptive design across various web and mobile browsers, OS, and phone & tablet devices leveraged by end-users to access online services

**Desired Skills/Experience:**
- Web application development (C#, .NET, Visual Studio, Microsoft SQL)
- Basic understanding of endpoint security (workstations/mobile)
- Basic knowledge of programming concepts

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